

Energy North Natural Gas, Inc. d/b/a KeySpan Energy Delivery New England
Quarterly Report
Residential Low Income Assistance Program (RLIAP)
2008-09 Discounted 60%

													Summary		
	Nov-08 (1) Actual	Dec-08 Actual	Jan-09 Actual	Feb-09 Actual	Mar-09 Actual	Apr-09 Actual	May-09 Actual	Jun-09 Actual	Jul-09 Actual	Aug-09 Actual	Sep-09 Actual	Oct-09 Actual	Actual/ Projected Total To Date (3)	Original Projection (4)	Variance
Customer Count															
Actual / Projected No. of Customers													Average		
LIHEAP	-	2,843	4,113	5,007	5,319	6,135	6,192	6,360	6,361	6,359	6,355	6,322	5,114	5,275	161
Non-LIHEAP	124	101	87	87	97	101	106	106	110	119	126	204	114	78	-36
Total	(a) 124	2,944	4,200	5,094	5,416	6,236	6,298	6,466	6,471	6,478	6,481	6,526	5,228	5,353	125
RLIAP Recoveries															
Actual / Projected															
Therm Sales	11,187,007	18,599,266	25,318,403	24,875,002	20,225,133	15,002,951	8,821,087	6,261,480	5,404,020	4,760,779	4,739,987	6,965,312	152,160,427	154,702,063	2,541,636
RLIAP Rate Per Therm	\$ 0.0060	\$ 0.0073	\$ 0.0073	\$ 0.0073	\$ 0.0073	\$ 0.0073	\$ 0.0073	\$ 0.0073	\$ 0.0073	\$ 0.0073	\$ 0.0073	\$ 0.0073	\$ 0.0073	\$ 0.0073	
Total	\$ 67,094	\$ 135,775	\$ 184,824	\$ 181,588	\$ 147,643	\$ 109,522	\$ 64,394	\$ 45,709	\$ 39,449	\$ 34,754	\$ 34,602	\$ 50,847	\$ 1,096,200	\$ 1,134,644	\$ 38,444
Program Costs															
Actual & Projected Costs															
IT	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Admin.	0												0	8,650	8,650
Education	0												0	0	0
Prior Period Ending Balance	(c) (326,147)												(326,147)	(207,795)	118,352
Other (incl. Reporting Costs)	(d) (1,175)	(1,301)	(1,228)	(1,030)	(981)	(750)	(606)	(446)	(351)	(273)	(202)	(164)	(8,506)	(11,779)	(3,273)
Discounts LIHEAP	0	65,209	209,555	241,586	170,584	203,147	118,091	94,276	69,053	59,970	54,222	61,217	1,346,908	1,325,962	(20,947)
Discounts Non-LIHEAP	4,354	2,317	4,433	4,198	3,111	3,344	2,022	1,571	1,194	1,122	1,075	1,975	30,716	19,607	(11,110)
Total Costs	(e) \$ (322,968)	\$ 66,225	\$ 212,759	\$ 244,754	\$ 172,713	\$ 205,741	\$ 119,507	\$ 95,401	\$ 69,896	\$ 60,819	\$ 55,096	\$ 63,029	\$ 1,042,971	\$ 1,134,644	\$ 91,673
Avg Monthly Residential Customer Bill	\$ 100.76	\$ 134.56	\$ 174.83	\$ 202.56	\$ 185.25	\$ 143.43	\$ 66.82	\$ 46.47	\$ 30.91	\$ 28.93	\$ 28.73	\$ 38.16	\$ 1,181.42	\$ 1,551.72	\$ 370.31
Avg Monthly Residential Low Income Customer Bill	\$ 84.52	\$ 113.70	\$ 148.36	\$ 173.25	\$ 156.89	\$ 118.71	\$ 49.80	\$ 33.18	\$ 19.83	\$ 18.07	\$ 17.86	\$ 25.26	\$ 959.46	\$ 1,300.36	\$ 340.90
Avg Monthly RLIAP Customer Discount	\$ 16.24	\$ 20.86	\$ 26.47	\$ 29.31	\$ 28.36	\$ 24.71	\$ 17.02	\$ 13.29	\$ 11.08	\$ 10.85	\$ 10.87	\$ 12.90	\$ 221.96	\$ 251.37	\$ 29.41
Avg Monthly RLIAP Customer Discount as a % to Avg Monthly Residential Customer Bill	16%	16%	15%	14%	15%	17%	25%	29%	36%	38%	38%	34%	19%	16%	
Gross Monthly Revenues (2)	\$ 16,694,744	\$ 25,596,812	\$ 31,287,681	\$ 24,295,727	\$ 21,009,420	\$ 11,269,540	\$ 13,854,305	\$ 5,556,675	\$ 4,523,493	\$ 3,567,038	\$ 3,913,984	\$ 7,233,278	\$ 168,802,697	\$ 180,343,869	\$ 11,541,172
Total Costs as a percent of Gross Monthly Revenues	-1.93%	0.26%	0.68%	1.01%	0.82%	1.83%	0.86%	1.72%	1.55%	1.71%	1.41%	0.87%	0.62%	0.64%	

(1) Please specify deferred costs incurred prior to November by cost component. Note: the effective date for RLIAP discounts is November 1, 2005; hence, there should no RLIAP discounts prior to November 1, 2005.

(2) Gross Monthly Revenues reflects Account Number 1501, Operating Revenues - Gas, as recorded on Table 40, Income Statement in the Annual Report.

(3) This column represents actual data for the months in which such data is available plus projected data for the remaining months in the 12-month program year.

(4) See RLIAP Projection on page 112 of the 2008-09 Cost of Gas Filing, DG 08-106, filed on October 17, 2008

(a) The actual number of customers provided for this report are the number of registered customers as of the end of the month.

Actual administrative costs consists of bill inserts and advertising.

(c) The Prior Year 2007-08 Account 175.39 under/(over) ending balance.

(d) Account 175.39 monthly Interest on under/(over) balance.

(e) The total discount is calculated from the actual Residential Low Income R-4 bills for the month. The discount by LIHEAP and Non-LIHEAP are prorated by the number of customers listed above.

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Customer Count													Summary		
	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Actual/ Projected	Original	Variance
	(1) Actual	Actual	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Total To Date (3)	Projection (4)	
Actual / Projected No. of Customers													Average		
LIHEAP	2,760	3,787	6,360	6,360	6,360	6,360	6,360	6,360	6,360	6,360	6,360	6,360	5,846	6,360	514
Non-LIHEAP	169	162	106	106	106	106	106	106	106	106	106	106	116	106	-10
Total	(a) 2,929	3,949	6,466	6,466	6,466	6,466	6,466	6,466	6,466	6,466	6,466	6,466	5,962	6,466	505
RLIAP Recoveries															
Actual / Projected															
Therm Sales	10,705,348	14,644,245	23,738,443	24,056,096	21,238,078	15,471,572	10,105,145	6,691,280	5,108,643	4,683,462	5,213,861	6,376,786	148,032,958	150,828,182	2,795,225
RLIAP Rate Per Therm	\$ 0.0080	\$ 0.0099	\$ 0.0099	\$ 0.0099	\$ 0.0099	\$ 0.0099	\$ 0.0099	\$ 0.0099	\$ 0.0099	\$ 0.0099	\$ 0.0099	\$ 0.0099	\$ 0.0099	\$ 0.0099	
Total	\$ 86,122	\$ 144,978	\$ 234,771	\$ 237,912	\$ 210,042	\$ 153,012	\$ 99,939	\$ 66,176	\$ 50,524	\$ 46,319	\$ 51,565	\$ 63,066	\$ 1,444,425	\$ 1,491,674	\$ 47,249
Program Costs															
Actual / Projected Costs															
IT	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Admin.	0												0	8,600	8,600
Education	0												0	0	0
Prior Period Ending Balance	(c) (53,229)												(53,229)	(6,339)	46,890
Other (incl. Reporting Costs)	(d) (201)	(348)	(484)	(510)	(644)	(633)	(697)	(663)	(632)	(565)	(484)	(448)	(6,309)	(8,414)	(2,105)
Discounts LIHEAP	39,668	84,128	190,721	216,429	170,066	153,869	92,820	80,732	73,078	71,414	71,634	79,634	1,324,192	1,473,272	149,080
Discounts Non-LIHEAP	2,429	3,599	3,179	3,607	2,834	2,564	1,547	1,346	1,218	1,190	1,194	1,327	26,034	24,555	(1,480)
Total Costs	(e) \$ (11,333)	\$ 87,379	\$ 193,415	\$ 219,526	\$ 172,256	\$ 155,801	\$ 93,669	\$ 81,414	\$ 73,664	\$ 72,039	\$ 72,344	\$ 80,513	\$ 1,290,688	\$ 1,491,674	\$ 200,986
Avg Monthly Residential Customer Bill															
	\$ 86.28	\$ 104.85	\$ 211.76	\$ 254.99	\$ 177.02	\$ 149.78	\$ 73.48	\$ 53.15	\$ 40.28	\$ 37.82	\$ 38.11	\$ 51.30	\$ 1,278.81	\$ 1,241.26	\$ (37.55)
Avg Monthly Residential Low Income Customer Bill															
	\$ 70.13	\$ 85.82	\$ 181.77	\$ 220.96	\$ 150.28	\$ 125.59	\$ 58.88	\$ 40.45	\$ 28.79	\$ 26.59	\$ 26.85	\$ 38.78	\$ 1,054.88	\$ 1,009.62	\$ (45.27)
Avg Monthly RLIAP Customer Discount															
	\$ 16.16	\$ 19.03	\$ 29.99	\$ 34.03	\$ 26.74	\$ 24.19	\$ 14.59	\$ 12.69	\$ 11.49	\$ 11.23	\$ 11.26	\$ 12.52	\$ 223.93	\$ 231.65	\$ 7.72
Avg Monthly RLIAP Customer Discount as a % to Avg Monthly Residential Customer Bill															
	19%	18%	14%	13%	15%	16%	20%	24%	29%	30%	30%	24%	18%	19%	
Gross Monthly Revenues (2)															
	\$ 14,296,050	\$ 21,437,438	\$ 28,330,752	\$ 25,921,908	\$ 24,296,015	\$ 13,160,783	\$ 8,870,949	\$ 5,818,609	\$ 6,603,735	\$ 3,938,961	\$ 5,795,634	\$ 9,867,123	\$ 168,337,957	\$ 180,343,869	\$ 12,005,912
Total Costs as a percent of Gross Monthly Revenues															
	-0.08%	0.41%	0.68%	0.85%	0.71%	1.18%	1.06%	1.40%	1.12%	1.83%	1.25%	0.82%	0.77%	0.83%	

- (1) Please specify deferred costs incurred prior to November by cost component. Note: the effective date for RLIAP discounts is November 1, 2005; hence, there should be no RLIAP discounts prior to November 1, 2005.
(2) Gross Monthly Revenues reflects Account Number 1501, Operating Revenues - Gas, as recorded on Table 40, Income Statement in the Annual Report.
(3) This column represents actual data for the months in which such data is available plus projected data for the remaining months in the 12-month program year.
(4) See RLIAP Projection on page 114 of the 2009-10 Cost of Gas Filing, DG 09-162, filed on September 1, 2009.

- (a) The actual number of customers provided for this report are the number of registered customers as of the end of the month.
(b) Actual administrative costs consists of bill inserts and advertising.
(c) The Prior Year 2008-09 Account 175.39 under/(over) ending balance.
(d) Account 175.39 monthly interest on under/(over) balance.
(e) The total discount is calculated from the actual Residential Low Income R-4 bills for the month. The discount by LIHEAP and Non-LIHEAP are prorated by the number of customers listed above.